

OWNER'S GUIDE

RLPRO 2000

Full-body red light panel · Electric stand

8 WAVELENGTHS · 630-1060NM

1,152 LEDS · 197+ mW/cm²

3-YEAR WARRANTY

WELCOME

You're set up in five minutes.

Thank you for choosing the RLPRO 2000. This guide covers everything you need to operate your panel and electric stand.

IN THE BOX

RLPRO 2000 panel

1,152 LEDs, 8 wavelengths

Electric stand

Motorized height adjust

Power cable

Connects at the back

Remote control

CR2032 battery sold separately

Protective eyeglasses

Wear during sessions

This guide

Plus the stand setup video

QUICK START

1

Connect power

Insert the power cable into the socket on the back of the panel, plug into a wall outlet, and flip the red power switch on the back to on.

2

Wake the screen

Tap **Start / Pause** on the touchscreen to turn the light on, or open **Settings** to customize first. The included remote does the same.

3

Choose mode and time

Set your wavelengths (Mode), brightness, and a timer. For a general full-body session, most people run all wavelengths at full brightness.

4

Position and begin

Sit or stand about 6 to 12 inches away. Put on the protective eyeglasses. Start around 10 minutes and build up. The panel turns off when the timer ends.

MAIN SCREEN

Everything runs from the panel.

Start / Pause

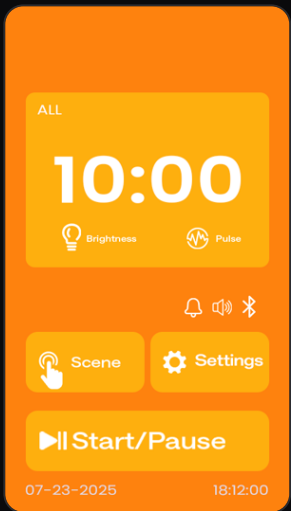
Turns the light on and off. Your current timer, mode, and brightness stay as you set them.

Scene

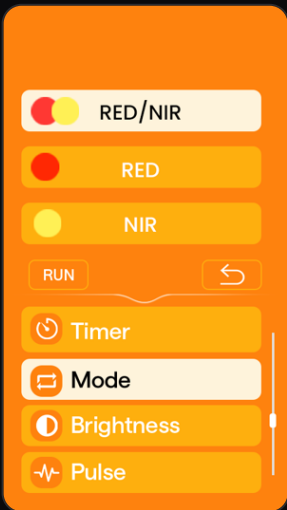
Cycles the device's built-in preset programs. Prefer full control? Skip Scene and set everything yourself under Settings.

Settings

Opens the full menu: Timer, Mode, Brightness, Pulse, Date & Time, group control, alarm, and more.



MAIN SCREEN



MODE • 8-WAVE

WAVELENGTHS

Mode — three options

Open Mode and tap one:

Red · visible deep red



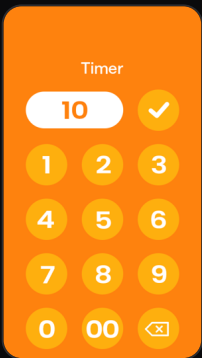
Near-infrared · invisible to the eye



Red + NIR · both together (most common)

UNDER SETTINGS

Tune every session.



TIMER

Timer 1-30 MIN

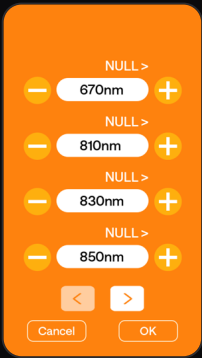
Drag the dial, or tap the centre to type an exact minute value, then tap the check mark to save. The panel stops automatically when the timer ends.



BRIGHTNESS

Brightness 0-100%

Use minus / plus, slide, or tap the percentage to set an exact level. Each wavelength can be adjusted on its own.



PULSE

Pulse STEADY OR PULSED

Leave it off (shown as NULL) for steady light, or set a frequency for pulsed output.

YOUR ELECTRIC STAND

Watch the 90-second setup.

**Scan to watch the stand setup video**

Point your phone camera at the code. It opens a short video showing how to assemble the electric stand that came with your order and mount the panel.

Or visit thehale.ca/setup/rlpro-2000-stand

- Use the stand's up / down controls to set the panel height over your table or treatment space.
- Support the panel with your hand while it raises or lowers.
- The power socket and switch are on the back of the panel; route the cable to a nearby outlet.

THE APP

Control it from your phone.

- Turn on Bluetooth on your phone.
- On the panel, open Settings → Bluetooth and switch it on.
- Find your panel's name under Settings → About.
- Pair to it in the app and run sessions from your phone.

USING YOUR PANEL

- Distance: about 6 to 12 inches from the panel.
- Start around 10 minutes per area and build up gradually.
- The panel stops automatically when the timer ends.
- Near-infrared is invisible to the eye. If the screen says it is on, it is working.
- Wear the included protective eyeglasses and avoid staring into the LEDs.

CARE & CLEANING

- Power off and unplug before cleaning.
- Wipe with a soft, dry or lightly damp cloth.
- No liquids, sprays, or solvents on the device.
- Use and store indoors, away from water and heat.

PLEASE READ • SAFETY

- Do not look directly into the LED light.
- If the device overheats, switch it off and unplug it.
- Do not disassemble the device.
- Keep it dry. Do not handle plugs with wet hands.
- Unplug by gripping the plug, not the cord.
- Indoor use only. Keep cables away from children.
- Do not use if pregnant or breastfeeding, photosensitive, taking photosensitive medication, or with a history of light-triggered seizures. Consult your physician.
- If you feel any discomfort, stop and seek advice.

TROUBLESHOOTING

Nothing turns on	Check the cable is fully seated and the red switch on the back is on. Confirm the outlet has power.
It stopped on its own	That is the timer. The panel shuts off when the session ends. If no timer is set, it stops after a short default.
Pulsing not working	Set a frequency under Pulse. With Pulse off (NULL) the light is steady.
NIR doesn't look on	Normal. Near-infrared is invisible. Trust the screen, not your eyes.
Remote not responding	The remote uses a CR2032 button battery, sold separately. Fit one if the remote is unresponsive.

WE'VE GOT YOU

Warranty & support.

3-year warranty

Your RLPRO 2000 is covered for three years against defects in materials and workmanship. The panel is rated for 50,000+ hours of use.

30-day satisfaction guarantee

Not the right fit? Reach out within 30 days of delivery and we'll make it right.

Regulatory

The RLPRO 2000 is listed with Health Canada as a Class II medical device (MDL #111226) and is ETL certified, built in an ISO 13485 facility.

A REAL PERSON, FAST

Questions about your panel, your stand, or anything else? Reply to your order email or reach us directly. We answer quickly.

EMAIL

hello@thehale.ca

WEB

thehale.ca

STAND SETUP VIDEO

thehale.ca/setup/rlpro-2000-stand